

Twelve15 Covid-19 Kitchen Charter

A charter highlighting the detail of our Risk Assessment to ensure Twelve15 team members are safe & comfortable at work. We will work together to support, serve and keep safe our colleagues, clients & customers. Stay alert to minimise the spread of Covid - 19. Please read alongside watching the Back to Work film on the Olive training platform.



Our pledge to you...

- Staff will work in bubbles of no more than three people in a single work zone to ensure distancing in kitchen areas in line with current social distancing Government guidelines
- Support staff with their wellbeing through our resources & team of 'Wellbeing Warriors'
- Delivery drivers and engineers, both internal & external, will observe 1M+ distancing where 2M cannot be achieved



Your pledge to us...

- Treat each other with kindness, patience & respect, everybody has been affected in different ways
- To do your best to adapt to the changing working arrangements, working side by side, not face to face, in a calm and safe manner to put the children and school staff at ease
- You will be the very best ambassador, promoting the safe practices that we have put in place for you



Our pledge to you...

- We will follow all Government guidance and have adapted our service offer and service arrangements to adhere to this advice including minimising contact at lunchtime
- You will only be asked to work in one site in any one day
- Ensuring there are enough cleaning products available for use



Your pledge to us...

- Continue to observe social distancing guidelines both inside & outside of the workplace, limiting the risk for ourselves, our team members and our customers
- Remain aware and adhere to hygiene & safety measures, including hand washing and sanitisation of contact surfaces
- You should remain in the kitchen and only enter the dining/service areas for essential duties

